

Child Safety Statement

Multicultural Australia is deeply committed to the safety and wellbeing of all children and young people who access our services and premises. We recognise that children and young people have diverse needs, and we provide a safe, welcoming and friendly environment.

Our board of directors, staff and volunteers ensure that all children and young people are treated with dignity, respect and understanding at all times, regardless of their age, ethnicity, religion, ability, gender, sexual orientation or economic circumstances.

Multicultural Australia welcomes and supports children and young people from refugee and asylum seeker backgrounds, migrants, international students, and First Nations people. Our staff and volunteers support children and young people who arrive independently, or as part of a family unit. We provide case management and residential care services, as well as linking young people with local and cultural communities, and facilitating their engagement in education, health, training, employment and sport.

We acknowledge and respect the deep connection between family and culture and, to support this, we provide services to parents and families to ensure that they have the skills and resources they need to care for their children and navigate parenting and family life in Australia.

Multicultural Australia has zero tolerance for abuse or harm to children and young people. The safety and wellbeing of children and young people is a core aspect of our practice, governance, risk management and human resources framework.
We are committed to building and strengthening our capability to keep children safe from harm through detailed policies and procedures, comprehensive staff inductions and regular professional development. We have also established a Child Safeguarding
Working Group that continuously reviews and improves our processes and practices. We further ensure that the voices of young people are heard and embedded through our
Future Leaders Reference Group, and the National Principles for Child Safe Organisations and National Youth Settlement Framework are reflected in all aspects of our work.

Multicultural Australia welcomes, protects and empowers the children and young people we support throughout their settlement journey