

Cultural Capability Training

Australia's vibrant diversity makes embracing cultural differences essential for any organisation. Multicultural Australia's award-winning training programs are designed to help you foster inclusivity, improve communication, and enhance cultural competence in your workplace.

Our tailored training is co-designed with clients, ensuring relevance and practical application. We collaborate closely with you to develop training that addresses real-world challenges, drawing on over 26 years of experience working with diverse communities. This approach integrates case studies and on-the-job practice, making the learning experience highly relevant and impactful.

Led by expert facilitators with lived experience, our training equips participants with the tools to create more inclusive, culturally aware environments. Our proven track record and award-winning programs make us the trusted partner for embedding cultural capability in your organisation. **Explore our range of cultural training options, all of which can be customised to your organisation's unique needs:**



- + Introduction to Cultural Capability:** Understand the foundational principles of cultural diversity and inclusion in the workplace.
- + Cultural Capability in Practice:** Apply cultural competence to real-world situations, enhancing communication and fostering inclusivity.
- + Unconscious Bias Awareness Training:** Recognise and address unconscious biases to promote fairness and inclusion.
- + Practical Strategies for Effective Cross-Cultural Communication:** Enhance communication across cultures and work effectively with interpreters.
- + Leading a Diverse Workforce – Recruit, Retain, Empower:** Equip your organisation with strategies to recruit, retain, and empower culturally diverse employees.
- + Working with Linguistically Diverse Staff and Communities:** Improve communication and understanding when working with staff and communities from various linguistic backgrounds.
- + Working with Refugees:** Support individuals from refugee and asylum seeker backgrounds, ensuring they feel welcomed and included.
- + Australian Workplace Culture:** Understand Australian workplace norms, communication styles, and expectations to navigate diverse professional environments.
- + Culture and Ethnicity-Specific Training:** Gain insights into engaging with specific cultural and ethnic groups, with tailored communication strategies.
- + Bespoke Industry-Specific Diversity and Inclusion Training:** Tailored training for your industry's unique needs, whether in healthcare, education, government, or beyond.

Partner with us to unlock the full potential of a culturally inclusive workplace

Visit: www.multiculturalaustralia.org.au
Email: training@mcaus.org.au

**Scan QR code
to register**

