



**MULTICULTURAL
AUSTRALIA**

it's who we are

Welcome & Connect Volunteer

Our Welcome and Connect Program offered as part of Multicultural Australia's Humanitarian Settlement Program - supporting newly arrived refugees as they settle into the community.

The Program provides practical assistance and support so clients can independently navigate their local area and facilities, and develop a connection to the wider Australian community and community groups. You will provide insight into local culture, and the facilities and services in available in the Brisbane CBD area.

The commitment

Ongoing role

Brisbane CBD and surrounds

Monday and Saturday - 4 hour shifts

Must be able to commit to at least one shift per fortnight on a regular basis

The opportunity

- Provide insight on Australian life and culture
- Spend time with clients out in the community, locating supermarkets, banks, and government services
- Neighbourhood orientation
- Help navigate the public transport system, taking buses and trains together
- Visit libraries, places of worship, community centres and groups
- Conversational English
- Explain budgeting, general household management, digital and online services, general personal and household safety
- Explain the local education system including typical expectations of students and parents/carers

Your skills and experience

We are looking for Welcome and Connect Program Volunteers with the following skills and knowledge:



Deep knowledge and understanding of Australian culture and systems;

- ability to explain information about important life skills so that clients can independently establish their lives in Australia;
- knowledge of health services, public transport system, schools, and libraries, and more generally Australian organisations, social norms, culture, and history.



Ability to communicate cross culturally, including with language barriers



Knowledge of common mobile applications (e.g. Translink, Brisbane City Council app, and translation apps).

Application requirements

Applicants will need to supply:

- Details for two professional references
- A National Police Clearance Check
- A Volunteer Working with Children's Blue Card

Apply here

Complete our Welcome and Connect Volunteer sign up form [here](#).

Contact us

For further information on Welcome and Connect Volunteering or any other volunteering role at Multicultural Australia, please contact us on 07 3337 5400 or vco@mcaus.org.au.

